

WORK EXPERIENCE

NYU Langone Medical Center

Knowledge Management Librarian

April 2015-Present

- Creating and developing data visualization services including classes, clinics and consultation services on design best practices.
- Conceptually designing data visualizations for an online “Faculty Publication Metrics” sitelet.
- Assisting in Data Services team development of graduate-level education in data visualization, management and research skills.
- Serving as liaison to the Radiology department and assisting with PubMed searches, EndNote use and leading library workshops.

Corporate Insight

Senior Analyst

May 2011-March 2015

- Launched a research product focused on analyzing the alumni fundraising efforts of universities including Harvard, Princeton and NYU.
- Analyzed the user experience on financial websites for firms like American Express, Fidelity and Vanguard.
- Managed the work of three employees in a collaborative, team-based setting.
- Maintained databases of functionality on dozens of websites for competitive intelligence and providing statistics on web features for monthly reports.
- Wrote monthly and biweekly reports and fulfilling special client research requests.

Access Staffing

Temporary Employee – The Outnet.com

February 2011-April 2011

- Worked as a customer service representative in a retail call center, managing case files.

Colony Personnel

Temporary Employee – Hire Image

November 2010-January 2011

- Conducted database and phone-based research for employment background investigations, including PACER and numerous municipal databases.

Voice of America – Mandarin Service

Researcher

August 2009 – August 2010

- Researched national and international news for Chinese broadcast.
- Composed, compiled and filed daily reports on department content production.
- Translated and interpreted Mandarin Chinese news content from print and audio.

Rhode Island Hospital

Clinical Research Assistant

August 2008 – July 2009

- Maintained paper and digital files of over 800 participants in an HIV prevention study.
- Maintained compliance with HIPAA regulations.
- Organized and compiled data in SPSS, Access, FileMaker Pro and Excel.
- Managed retention of subjects in an HIV study, requiring adherence to project deadlines and collaboration with secondary research sites.

EDUCATION

CUNY Queens College – Graduate School of Library and Information Science
Masters of Library Science GPA: 3.9 2013

George Washington University, Washington DC 2008
BA in Chinese language and literature GPA 3.89

LANGUAGES AND SKILLS

Mandarin Chinese: Fluent. Spanish: Basic.
Archiving: OAI Standards Cataloging/metadata:
MARC, Dublin Core, MODS, RDA, AACR2, VRA
Core & CDWA
Lite;

Computer: HTML, CSS, JavaScript, jQuery, R, PHP
and MySQL, Access and Filemaker Pro,
Wordpress, Salesforce CRM, Kayako. Adept with
the Microsoft Office suite. Comfortable with
Adobe Photoshop and Dreamweaver.

Publications and Presentations:

LaPolla, F., "Perceptions of librarians regarding Semantic Web and Linked Data technologies." *Journal of Library Metadata*. 2013: 13(1-2):114-140. DOI: 10.1080/19386389.2013.826063

LaPolla, F., Zeygerman, S., Williams, J. "Exploring tomorrow: Development of a new technology exploration program and space" Presented May 2016 at the MLA/CHLA/ABSC/ICLC joint conference in Toronto, CA.

Read, K., LaPolla, F., Surkis, A., "Improving Data Collection, Quality, Workflow and Sharing for a Multicultural Dementia Screening Study" Presented May 2016 at the MLA/CHLA/ABSC/ICLC joint conference in Toronto, CA.

Professional Organizations:

Medical Library Association (MLA) Member